



Human Services Transportation Coordination (HSTC) Plan Update

July 2019 Technical Advisory Committee



- Required by Federal regulations, MVRPC adopted its first Human Services Transportation Coordination (HSTC) Plan in April 2008, and updated it in April 2012
- Applications for *Enhanced Mobility for Seniors and Individuals with Disabilities* (Section 5310) funding are dependent on the plan
- Plan is activated through work with the HSTC Council



HSTC Plan Vision

The purpose of coordination efforts should be to create a transparent and customer-friendly regional transportation system made up of a variety of transportation operators, funders and providers that matches a particular trip need with the lowest-cost, most appropriate transportation option.



HSTC Plan Update - Process

- July 2018 – Hired RLS & Associates
- July-September 2018 - Demographic Analysis, Provider Inventory, Transit Asset Management Plan
- October 2018 – Input meetings and Focus Groups
- November 2018 – HSTC Council workshop
- February 2019 – Draft Plan Update published
- May-June 2019 – Final Plan Update published with open public comment period



**MIAMI VALLEY
COORDINATED
Public Transit-Human Services
TRANSPORTATION PLAN
2019 Update**

MIAMI VALLEY
Regional Planning Commission

www.mvrpc.org/coordination-plan



Big picture changes to transportation landscape

- Car sharing, ride sharing
- Recognition that land use patterns affect ability to Age in Place
- Expectations of mobility for employment (county-to-county commutes, moving and retraining for changing jobs)
- Technology enabling Mobility as a Service



HSTC Plan Update – Transportation Disadvantaged

Our understanding of who is *Transportation Disadvantaged* has broadened:

- People who are elderly, people with disabilities, people with low income
- People who live far from services
- People with short term health and recovery needs
- People who do not have a license to drive



HSTC Plan Update – Prioritizing Needs

Improve Access to Services



- Coordinate grant writing
- Organize or expand volunteer driver network
- Explore partnerships to improve the affordability of transit for low-income individuals
- Develop free public community shuttles to critical services

Improve Access to Employment



- Improve public awareness of the available transportation services in each county

Enhance Transportation for Seniors and Individuals with Disabilities



- Implement standardized driver training and performance measures for organizations that provide transportation for target populations
- Consider subsidy program to support income based fares for target populations

Improve Access to Healthcare, Treatment and Recovery



- Plan for a brokerage to provide non-Medicaid eligible NEMT trips
- Fund a one-call safety net for transportation for high-risk patients

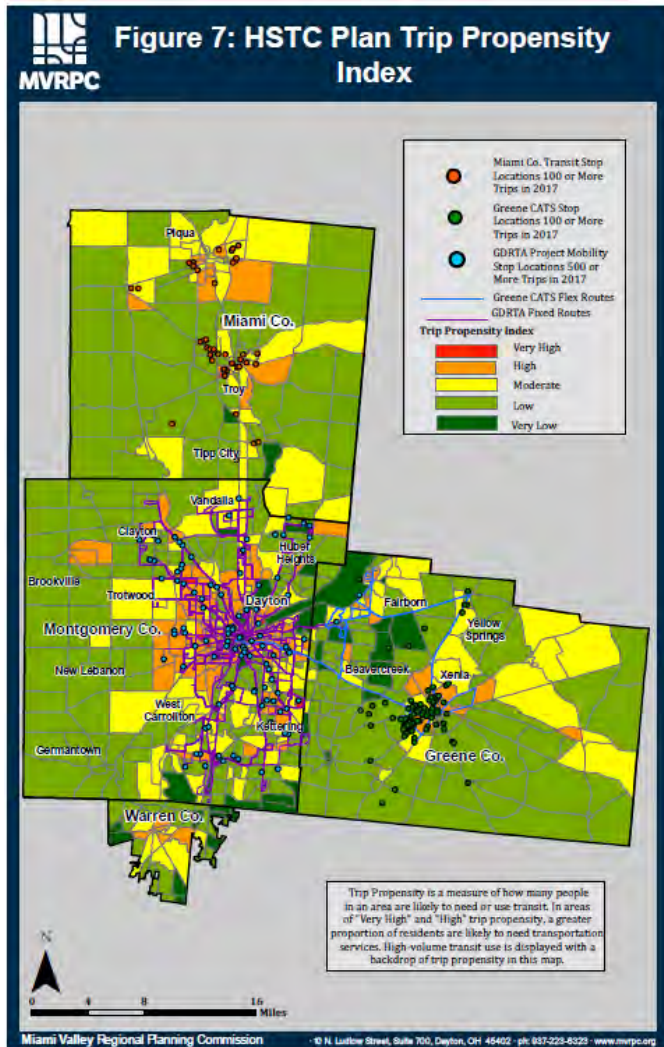
Promote Capacity and Information Sharing



- Create a coordinated approach to recruit drivers for programs in all counties



HSTC Plan Update – Goals for Coordination Work



Goal 1 – Increase the level of coordination among transportation providers to improved access to medical care, employment, and food

Goal 2 – Provide more transportation service through new or expanded programs

Goal 3 – Recruit and train more paid and volunteer drivers

Goal 4 – Improve public awareness of transportation services including programs to orient individuals to using transportation services





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