AGE-FRIENDLY HEALTHCARE

A Guide to creating inclusive care

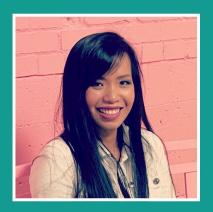


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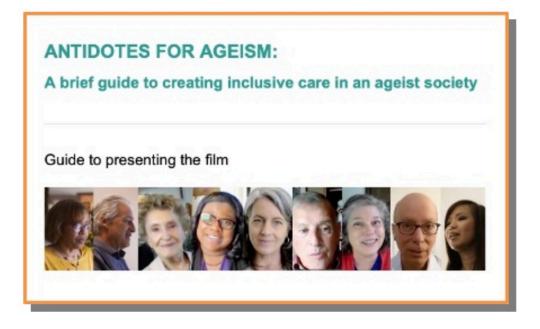
WHAT WE BELIEVE



COMMUNITY
LEADERSHIP
CO-GENERATION
ACTION



AGE-FRIENDLY HEALTHCARE CAMPAIGN





POLL 1



What roles do you have regarding aging and aging-related issues?

(Choose any that apply)

- Individual community advocate
- Public policy/research
- Services (health, housing, transportation, etc.)
- Council/Commission/Office on Aging
- Workforce/volunteerism
- Communications/Media
- Healthcare student
- Other



HEALTHCARE: WE'RE REFERRING TO...



Systems & structures
Physical health
Mental health
Overall well-being





82%

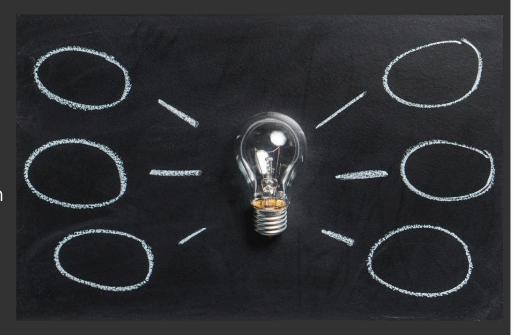
OVER AGE 50 EXPERIENCE AGEISM DAILY
...AND THIS IMPACTS OUR HEALTH AS WE AGE



GOALS FOR TODAY'S WORKSHOP

LEARN ABOUT...

- The types of ageism that exist
- Recognizing your own beliefs about age
- Intersections with other identities
- The negative impacts ageism has on health and aging
- Advocating for ending ageism in healthcare.





WHAT IS AGEISM?



AGEISM Prejudice Stereotyping Discrimination













POLL 2



If a healthcare professional is ageist, it won't really affect their older adult patients.

TRUE or FALSE?



FALSE

A review of 422 studies worldwide found evidence of the adverse effects of ageism in 96% of the studies

Ageism affected older persons regardless of their age, sex, racial, and ethnic identities



AGEISM IN OUR LIVES



AGEISM AND SOCIETY

THE 4 I'S OF OPPRESSION



IDEOLOGICAL:

Societal messaging - aging and getting older are undesirable

INTERNALIZED

Self beliefs reflecting negative messaging about aging

INTERPERSONAL:

Interactions with others where we feeling devalued

INSTITUTIONAL

Negative messaging and policies not considering older adults



STRUCTURAL AGEISM

"Discrimination directed against older people by the policies of institutions and the actions of those affiliated with them." ~Dr. B.R. Levy et al (2022)





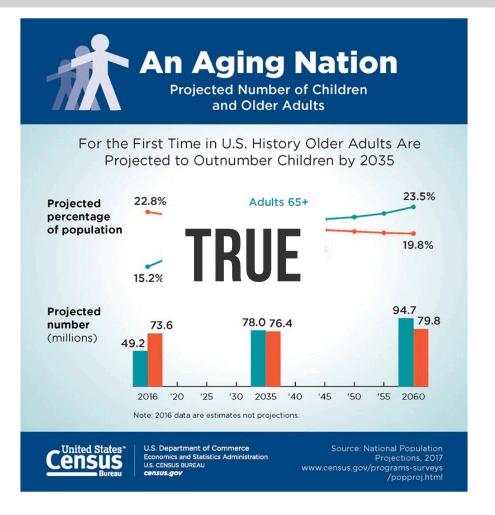
POLL 3



The number of people 65 and over will exceed those 18 and under in the next decade.

TRUE or FALSE?

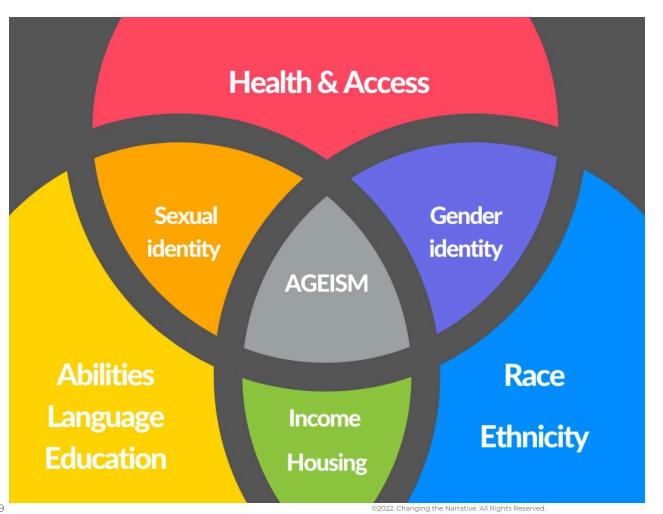






AGEISM INTERSECTS WITH OTHER FACTORS





AGING & OUR IDENTITIES



MENTAL HEALTH IMPACTS

Ageism experienced by older adults is significantly associated with:

- Anxiety
- Depression
- Lower self-esteem
- Poorer performance on cognitive assessments
- Higher blood pressure





INTERNALIZED AGEISM



HOW AGEISM SHOWS UP IN HEALTH: INTERNALIZED

- Ignoring symptoms: "It's because of my age."
- Attitudes about aging affect:
 - Life span decreased by 7.5 years
 - Physical and mental health
 - Likelihood of developing dementia



Research by Dr. Becca Levy and her colleagues - Yale School of Public Health



INTERPERSONAL AGEISM



HOW AGEISM SHOWS UP IN HEALTH: INTERPERSONAL

- Assumptions that all older people are alike
- Over and under-treating

- Disrespecting or demeaning patients
- Elderspeak





STRUCTURAL AGEISM



HOW AGEISM SHOWS UP IN HEALTH: INSTITUTIONAL

- Shortage of healthcare professionals trained in older adults health
- Medicare: vision, hearing, dental
- Older adults excluded from clinical trials
- Crisis standards of care





POLL 4



Does ageism impact the costs associated with healthcare?

YES or NO?



YES

A 10% REDUCTION IN AGE DISCRIMINATION COULD LEAD TO SAVING \$1.1 BILLION ANNUALLY IN HEALTHCARE IN THE U.S.

SOURCE: LEVY, B.R. 2022



WHAT CAN HEALTH SYSTEMS DO?



PERSON-CENTERED HEALTHCARE

- Provides care that is respectful of patients' individual preferences
- Their needs and values are discussed
- Ensures that those values guide all clinical decisions.

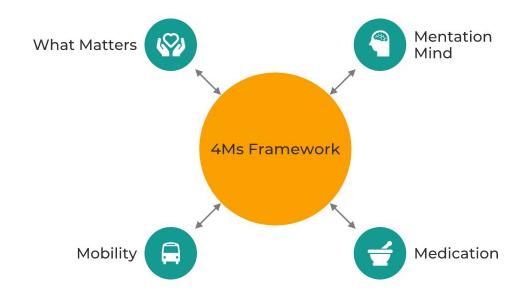
What matters most to the individual?



AGE-FRIENDLY HEALTH SYSTEMS

The 4Ms Framework

The 5Ms of Geriatrics include MULTICOMPLEXITY





INSTITUTIONAL AND POLICY SOLUTIONS



Advocate for age-inclusion

- Conduct workshops about ageism
- Expose healthcare students to older adults during their professional training
- Advocate for culturally competent policies
- Include older adults in healthcare discussions
- Learn about intersectional inequities



WHAT CAN WE DO?



AS ADVOCATES WE CAN...



- Learn more about ageism
- Become aware of your beliefs and implicit biases
- Choose words intentionally i.e., use "older adults" rather than "elderly"
- Don't make assumptions based on age
- Advocate for age-inclusiveness
- Share what you've learned



AGE-FRIENDLY HEALTHCARE PRESENTATIONS

CALL TO ACTION:

Request a virtual presentation for your organization or group





CHANGING THE NARRATIVE ENDING AGEISM TOGETHER

LET'S CONNECT!

- info@changingthenarrativeco.org
- bit.ly/EndAgeismTogether
- @encore_janine
- **G** ChangeNarrativeUS
- Changing the Narrative
- @endageismtogether

